

March 12, 2020

Statement on Coronavirus Disease 2019 (COVID-19)

Valued NxStage Critical Care Customer:

We at NxStage, with our colleagues at Fresenius Medical Care, have been closely monitoring the progression of COVID-19 across the world. Accordingly, we have been taking steps to ensure that this virus does not disrupt your experience using our equipment and services.

Do I need to worry about running out of supplies?

Our supply chain is global, and we have taken great care to be able to continue to meet your needs, even with an event like the spread of COVID-19. Our inventory levels are sufficient to cover events such as weeks-long border closings. None of the events in China or Italy have affected our ability to deliver products to our customers; nor do any components sourced globally introduce a risk of infection.

We have instituted policies to protect our workplace from symptomatic individuals infected by coronavirus. We also have self-quarantine policies in place for individuals who have traveled internationally or have been exposed to other individuals infected with the virus.

You should continue ordering supplies as normal based on demand. We have controls in place to mitigate instances of disproportionate “stocking” of CRRT supplies.

We hope you find this information helpful. If you have any questions or comments, please feel free to contact NxStage Customer Service at 1-866-NXSTAGE (866-697-8243).

Regards

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